

DFA Service Repair Form

Customer Information:

First Name: _____

Last Name: _____

Phone: _____ Email: _____

Billing Address:

Street: _____

City: _____

State: _____ Zip Code: _____

Country: _____

Note: Repair/warranty orders with an item value exceeding \$250 will be shipped back to you "signature required". If you are not available at your billing address during normal business hours, please provide us with an alternate shipping address (work, etc).

Shipping Address:

Check here if same as Billing Address: _____

Street Address: _____

City: _____

State: _____ Zip Code: _____

Country: _____

Type of Repair: Warranty: _____ Non Warranty: _____

Dee Force radios and radio accessories are warranted against manufacturer defects for 1 year from original date of purchase. Warranties are for the original owner, and are not transferable.

For Warranty Repairs

Name of Retailer where item was purchased: _____

Purchase Date: _____ Current Date: _____

A copy of your original purchase receipt MUST be included for all warranty repairs.

Note: If an item sent for repair under warranty is deemed to not be covered under warranty, customer will be notified before any non-warranty repairs are performed.

Items Included for Servicing:

Please include an itemized list of the items included with this shipment

Item Description	Quantity	Problem/Issue
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Additional Information:

Please provide us with as much information as possible regarding the problems you have experienced, as this greatly helps our technicians to replicate and diagnose needed repairs.

Would you would like to be contacted via e-mail for an estimate of repair costs before repairs are performed: Yes _____ No _____

Repair items that remain in the Dee Force Aviation Service Center for more than 90 days without payment or response from the customer will be considered as abandoned, and will be disposed of at DFA Service’s discretion.

Signature

I hereby authorize DFA Service to perform needed repairs to the equipment listed above, and to contact me as needed during the normal course of repairs for additional questions and payment information. By submitting this service repair form, I release from all liability and hold harmless DFA Service, and all employees. This liability release is for any and all liability for personal injuries (including death) and property losses or damage in connection with any activity or accomodation of DFA Service.

Signed _____ Date _____

Shipping Address and Information

When sending your equipment to DFA Service, we recommend that you insure the merchandise and ship via a common carrier (such as UPS or USPS) that includes an automated tracking system. Merchandise lost in transit is the responsibility of the customer. Upon completion, your repair will be returned to you via the carrier of our choice. Warranty repair return shipping is covered by the warranty. All other shipping is charged at the time of the repair. Expedited shipping is available for additional fees. Please ship your repair to us at:

**DFA Service
105 South Third Street
Fisher, IL 61843**

*Note: Due to lack of parts and for liability concerns, we are not able to perform service or repairs on DSM, DSM2, DSMX, or earlier transmitters. We apologize for the inconvenience.